Background
The OPCMH® model was created by John D. Sprandio, MD, FACP in association with his practice, Consultants in Medical Oncology and Hematology, PC (CMOH), and Oncology Management Services, Inc (OMS). OMS offers OPCMH® education programs, practice readiness assessments, gap analyses, among other services to facilitate practice transformation. OMS has collaborated with Capital Blue Cross in a current Oncology Medical Home pilot, which Andrews & Patel Associates has voluntarily entered into. OMS has been collaborating with the major oncology organizations as well as multiple national and regional payers to define and implement the model with an associated payment platform. For more information about Oncology Management Services contact info@opcmh.com.

Implementation Phase
The Oncology Patient Centered Medical Home® (OPCMH)® is a model of care that actively attends to patient and family needs, coordinates all aspects of hematology/oncology care, promptly communicates with other health care providers and measures and improves quality and performance, while resulting in lower costs for patients and payers.

Andrews & Patel Associates is adopting this model of care for all of its hematology and oncology patients. As a patient or caregiver, you will notice a progressive improvement in overall care and service. We will work with you, your primary physician and other specialists to develop and implement your treatment plan. Our care management team provides you timely access for discussion and management of symptoms that may arise between your visits. You are encouraged to become an active partner in your care by reporting symptoms to your physician in a timely manner 24/7.

Our practice is committed to using the most up-to-date treatments. Implementing the OPCMH ensures your needs are met while we care for you.

Continuous Improvement Phase
The Oncology Patient Centered Medical Home® (OPCMH)® is a model of care that actively attends to patient and family needs, coordinates all aspects of hematology/oncology care, promptly communicates with other health care providers and measures and improves quality and performance, while resulting in lower costs for patients and payers.

Andrews & Patel Associates has adopted these principles through the use of care coordinators, enhanced access to clinical specialists during and after hours, improved patient – practice shared decision-making regarding treatment plan and more efficient services. The OPCMH® model encourages use of data to drive clinical care delivery and overall practice operations. Through continuous monitoring of key measures, the practice can better serve patients’ needs. As a result of this model, quality and patient experience will continuously improve.

QOPI Certification
In addition to adopting this model, Andrews & Patel Associates has received QOPI certification from the American Society of Clinical Oncology (ASCO), the leading oncology professional society that our practice
meets or exceeds their measures for quality oncology care. QOPI stands for Quality Oncology Practice Initiative (QOPI) certification.

Please feel free to contact us anytime for more information or with questions or concerns.

Thank you,

Azlynn N. Swartz, MHA, BSN, RN, OCN
Practice Administrator